Management Response: Evaluation of the Implementation of UN-Habitat's Medium-Term Strategic and Institutional Plan 2008-2013 (1/2012)

The UN-Habitat Management welcomes the external evaluation report as the second assessment of the implementation of the Medium-Term Strategic and Institutional Plan (MTSIP) 2008-2013. The six-year MTSIP is implemented in phases of the three biennial work programmes (2008-2009, 2010-2011 and 2012-2013). The 2010 Peer Review of the MTSIP was the first assessment and covered the first phase (2008-2009) of the MTSIP implementation.

The evaluation report, which covers the first and second phases of MTSIP implementation, is objective and balanced. It reports on MTSIP achievements and challenges by focus area and on targets that were met and not met. It addresses issues of relevance, efficiency, effectiveness, impact, sustainability and coherence. Although the period covered by the evaluation was 2008-2011, the evaluation also provides observations on the preparation of the Strategic Plan for 2014-2019. The lessons learned and recommendations are useful and forward looking. The Management appreciates the approach and methodology used for this evaluation. The approach ensured that key stakeholders were actively involved in the evaluation, including headquarters, regional and country offices.

The management acknowledges the main findings of the evaluation and takes note of the evaluation conclusion that the MTSIP has been relevant for cooperating countries and has improved UN-Habitat's performance. It has further sharpened the programmatic focus of UN-Habitat and played a catalytic role in encouraging and enabling more partnerships, which in turn has helped in leveraging increased funding for the Agency's programmes and projects.

In the attached, the Management presents detailed responses to each of the recommendations and proposed follow-up actions with timeframe and responsible units. The proposed recommendations relate to the remaining period (2012-2013) of the implementation of the MTSIP. The recommendations addressing the preparatory phase of the Strategic Plan 2014-2019 are appropriate and will be implemented prior to the implementation of the Plan. It should be noted that at the time of the evaluation (November 2011-June 2012) UN-Habitat was in the transitional phase of its organizational reform process, and many of the changes initiated to further increase organizational efficiency, effectiveness, productivity and accountability were being finalized.